

**DEPARTMENT OF TRANSPORTATION
Metro Transit (Transit Utility)
1245 East Washington Avenue, Suite 201
Madison, WI 53703
(608) 266-4904**

FAX: (608) 267-8778

mymetrobus@cityofmadison.com
www.cityofmadison.com/metro

Mission, Goals and Objectives

The mission of Metro Transit is to provide safe, reliable, convenient, and efficient public transportation to the residents and visitors of the Metro service area.

Metro Transit is responsible for the operation, planning, development, and coordination of the various elements of public transit for the Madison urban area. These responsibilities include both regular and paratransit service.

Jamie Acton, Transit General Manager (608) 266-6506

Jessy Stammer, Transit Chief Administrative Officer (608) 261-9976

Vacant, Transit Finance Manager (608) 267-8766

Mick Rusch, Transit Chief Development Officer (608) 266-6532

AJ Liedl, Transit Marketing & Customer Service Manager (608) 266-6913

Vacant, Transit Planning and Scheduling Manager (608) 266-6599

Mike Cechvala, Capital Projects Manager (608) 261-9283

Amy Griffin, Transit Information Systems Coordinator (608) 267-8757

Bryan Mulrooney, Transit Chief Operations Officer (608) 264-9245

Chris Mikkelson, Transit Operations Manager (608) 266-6594

Phil Gadke, Transit Operations Manager (608) 267-8762

Jennifer Wiegert, Transit Operations Manager (608) 267-8769

Erica Ehlert, Transit Maintenance Manager (608) 266-8801

Josh Marty, Transit Maintenance Manager (608) 266-9076

Cody Hanna, Transit Maintenance Manager (608) 267-4126

Contacts

Topic	Contact
Accessible Information Request	(608) 266-4466
Accounts Payable	(608) 266-4813
Accounts Receivable	(608) 267-8770
Administration Offices	(608) 266-4904
Advertising on Buses	(608) 267-8771
Affirmative Action Designee	(608) 266-6506
Budget Information	(608) 267-8766
Building & Grounds Maintenance	(608) 267-8763
Bus Shelter Maintenance	(608) 267-8763
Customer Service Center	(608) 266-4466
Detours for Construction and Special Events	(608) 261-9633
Fare Information	(608) 266-4904
Financial Analysis and Related Reports	(608) 267-8766
Grants Administration	(608) 266-6538
Labor Agreement	(608) 261-9976
Land Use, Transit Review	(608) 261-4289
Lost and Found	(608) 266-4904
Maintenance of Buses and Support Equipment	(608) 267-8781
Paratransit Customer Information	(608) 266-4466
Parts Inventory, Shipping, Receiving	(608) 267-8790
Payroll	(608) 267-8690
Personnel	(608) 266-8751
Purchasing	(608) 266-4717
Safety Programs	(608) 266-5961
Supervisor - Bus Drivers	(608) 266-6594
Supervisor - Customer Service	(608) 261-9616
Supervisor - Maintenance	(608) 267-8781
Ticket/Pass Sales	(608) 267-8770
Transportation Commission - Agenda/Minutes and Meeting Schedule	(608) 267-8751
Worker's Compensation (transit employees)	(608) 266-8751